



Concession Stand Volunteer Guidelines

Thank you in advance for volunteering for concession stand duty with DYBSA. The Concession Stand is an important source of revenue for our organization. It helps keep registration costs low and pays for improvements to the facilities and equipment.

Your volunteerism sets a great example for our players. Please take a moment to review the following guidelines. We hope that you enjoy your time volunteering with DYBSA.

The Concession stand manager or board member will create a volunteer assignments. Each player/parent could be assigned one or more volunteer shift duties.

2. The volunteer schedule will list the player's name, assignment date and assignment time.
3. We will make every effort to schedule each volunteer so that his or her assignment time does not conflict with player's game schedule.
4. If a volunteer cannot meet his or her obligation at the assigned date and time, it is the volunteer's responsibility to reschedule by arranging to switch assignment times with another volunteer. If a switch is made but that person is a "no show", it is the original shift volunteer's responsibility.
5. Rescheduled arrangements must be reported to the concession stand manager or board member. Volunteers should show up in place of the person previously scheduled and sign the sign in sheet on the refrigerator.
6. At the start of each volunteer shift (please arrive 10 minutes early), volunteers should report to the concession stand and sign in on the schedule posted on the refrigerator, next to their player's name.
7. Volunteers will be assigned to either work in the concession stand or at the grill. Assignments will be determined in the order that the volunteers arrive for their shift or qualification of duties.
8. Volunteers must be at least 12 years of age. Due to insurance reasons, no volunteers less than 16 years of age will be allowed to operate fryer, grill or kitchen knives.
9. The last shift of each day will include closing tasks such as cleaning and putting away equipment. One hour for closing has been included within these shifts.
10. Only staff of the concession stand will operate the cash register and handle all cash.
11. Volunteers in the concession stand will fill customer orders, restock the beverage cooler as needed, make coffee as needed and help prepare and serve food items.

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